This senior leadership course helps executives and managers understand how continuous improvement strategies, sustained over a long period of time, affect core business metrics and business development strategy and contribute to the success of the organization. As a participant in this course, you’ll gain a fundamental understanding of how visual management—specifically Dynamic Work Design—can help you find and fix issues in workflow, make improvements in real time, and create competitive advantage.

Bring a current "headache" you’re facing in your organization to workshop and receive personalized feedback on an action plan you can implement immediately.

Please visit our website for the most current information.

executive.mit.edu/iis
This one was one of the most fascinating and useful programs I took at MIT! If you want to improve or fix any process, or you have a problem at your company or organization then this is the program you should definitely take! “It’s not a people problem, it’s a design problem!” I learned to identify opportunities for improving, and how to use methods to do it! I’m in love with postick exercise and still use it at my organization. It has helped to reduce so much workload and confusion!”

OVERALL RATING | ★★★★★

– Carmen C

CONTACT INFORMATION
MIT Sloan Executive Education
P +1-617-253-7166 | E sloanexeced@mit.edu
executive.mit.edu

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