

*All times noted are in Eastern U.S. (Boston, MA) time zone.*

**DAY 1**

8:30 – 8:45 AM

**Introductions and Overview**

8:45 AM – 12:30 PM

*(15 min break - tbd)*

**I. Introduction to System Dynamics**

- Interactive Simulation

12:30 – 1:30 PM

Break

1:30 – 5:00 PM

*(15 min break - tbd)*

**II. The Tools of System Dynamics**

- The Tools and Process of System Dynamics

**DAY 2**

8:30 AM – 12:15 PM

*(15 min break - tbd)*

**III. Policy Design in Complex Organizations**

- Late, Expensive and Wrong: Using System Dynamics to Understand and Improve Project Management

12:15 – 1:15 PM

Break

1:15 – 4:30 PM

*(15 min break - tbd)*

**IV. The Implementation Challenge**

- System Dynamics in Action: A tale of two cases