## Developing a Leading Edge Operations Strategy
### Sample Schedule
Live Online via Zoom

### DAY 1

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00 AM</td>
<td>Welcome &amp; Introductions</td>
</tr>
<tr>
<td>9:15 AM – 12:30 PM</td>
<td>Operations Strategy Issues</td>
</tr>
<tr>
<td>12:30 – 1:30 PM</td>
<td>Lunch</td>
</tr>
<tr>
<td>1:30 – 3:05 PM</td>
<td>Case Study MGH</td>
</tr>
<tr>
<td>3:05 – 3:20 PM</td>
<td>Break</td>
</tr>
<tr>
<td>3:20 – 4:45 PM</td>
<td>Strategic Capacity Planning</td>
</tr>
<tr>
<td>4:45 – 5:00 PM</td>
<td>Reflections on Day 1</td>
</tr>
</tbody>
</table>

### DAY 2

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00 AM – 12:30 PM</td>
<td>Inventory Management Tools and Resources</td>
</tr>
<tr>
<td>12:30 – 1:30 PM</td>
<td>Lunch</td>
</tr>
<tr>
<td>1:30 – 3:05 PM</td>
<td>Operational Focus - The Morrison Company</td>
</tr>
<tr>
<td>3:05 – 3:20 PM</td>
<td>Break</td>
</tr>
<tr>
<td>3:20 – 4:45 PM</td>
<td>Process Management - BYD Company</td>
</tr>
<tr>
<td>4:45 – 5:00 PM</td>
<td>Reflections on Day 2</td>
</tr>
</tbody>
</table>

***All times notes are in Eastern U.S. (Boston) time.***