

## Building Organizational Resilience: A System Approach to Mitigating Risk and Uncertainty

Live Online Sample Schedule

Please note, all times listed are Eastern (Boston, MA) Time

Day 1

8:30 AM – 9:00 AM Welcome and Overview

9:00 AM - 11:00 AM Operational Risk Management of Large Systems: Frameworks,

Models and Mental Pitfalls

11:00 AM - 11:15 AM BREAK

11:15 AM – 1:45 PM System Level Risk Mitigation Strategies -Sensing and Flexibility

Day 2

8:30 AM – 10:30 AM A System Approach to the Design and Operation of Resilient

Organizations

10:30 AM - 10:45 AM BREAK

10:45 AM – 11:30 AM The Urban Nervous System: Tales from the Urban Risk Lab

11:30 AM - 11:45 AM BREAK

11:45 AM – 1:15 PM Case Study: Columbia's Final Mission

Day 3

8:30 AM – 10:00 AM Cybersecurity and Risk Management

10:00 AM - 10:15 AM BREAK

10:15 AM – 11:15 AM Panel Guest Speaker

11:15 AM - 11:30 AM BREAK

11:30 AM - 11:45 AM CERTIFICATE CEREMONY

11:45 AM – 1:00 PM Developing your own 90 Day Playbook